



SF Engineering is established in providing customised food processing and packaging solutions, which create, added value, helps to maintain competitive advantage and increases overall efficiency and profits for our customers' within the food industry. We currently have an opportunity for a **Field Service Engineer** to join the expanding Service team for the UK. The successful applicant will have the ability to deliver outstanding quality service, assuring customer satisfaction whilst also personifying the SF brand and image at all times.

Role summary:

- You will be responsible for the installation and setup of SF's ever expanding product range including customer driven solutions and 3rd party solutions. These solutions comprise of equipment covering Metal Detection, Weighing, Electrical/ Pneumatic/ embedded controllers and Servo systems.
- Your role will also include the provision of training to client operators and maintenance personnel, the completion of on-site evaluations, installation of machine enhancements and the appropriate testing and calibration of equipment to assure compliance with production and regulatory bodies.
- When you are not onsite with SF's customers, you will be required to work out of the office completing pro-active courtesy calls to customers, remote customer servicing, equipment repair and trouble-shooting over the phone, perform in-house product testing and/or demos and present the results to management in a professional manner.
- You will also be required to provide assistance to the Manufacturing Department.

Duties include (not limited to):

- Assist in the commissioning of finished product by wiring motors, e-stops, isolators, control panels etc
- Assist in the trouble shooting of electrical issues
- Assist in the maintenance of plant equipment, hand tools, facility and grounds including utility systems and equipment

Requirements:

- Qualification in Electrical or Instrumentation with relevant experience in a regulated environment
- Experience in the installation, training, calibration and repair of highly technical advanced equipment

- Experience commissioning capital equipment, developing turn over packages and final handover
- Field Service and/or troubleshooting experience
- Must possess a strong working knowledge of computers and most common software packages and the ability to effectively utilise CRM tools
- Excellent written and verbal communication skills with the ability to make technical presentations and to deliver training effectively
- *Self-motivated, energetic individual prepared to travel up to 80% of the time and out of hours/weekends as required*
- Ability to work independently and as part of a team

We offer a competitive salary package, including vehicle, laptop, mobile.